

On Our Radar: The Carlton Hotel NYC

May 26, 2010

On Wednesday night, we booked a double room at the [The Carlton, a Preferred Hotel and Resort](#) in Midtown right off of Madison Square Park. It's close to Penn Station, which would have been great had our cab driver not taken us on a long tour of the city (there was a mix-up with the address). The lobby was impressive, as we had expected. We were running late and unfortunately the hotel restaurant, Country, wasn't serving lunch.



Our first guest room was stylish and contemporary, though small for the four of us. Our luck changed when the air conditioner conked out. After a call to the front desk and a visit from the service technician, we were shuttled up to the Empire Suite which had a much bigger bedroom, a huge sitting area with a long dining table and best of all: a view of the Empire State Building.



We recommend the Carlton for its location, the attentiveness of the staff, the comfortable rooms, and the good sized bathrooms.